

COVID 19 Member Support Team

Fact Sheet

Cleaning Tablets and Smart Phones

How to appropriately clean your tablet and/or smart phone.

Preparation:

- Unplug external devices and electrical power sources
- Remove the device from its cover as you will need to clean and dry both separately
- Do not dismantle your device for cleaning purposes.

If Using Disinfectant Wipes:

- If disinfecting the device, you can use 70% alcohol wipes or Clorox disinfecting wipes
- Don't use ammonia (bleach) based wipes.
- Dry with a clean soft lint-free cloth after using disinfectant wipes

If Using Spray Cleaners and Cloth:

- Use a soft, lint free cloth (similar to the cloth used for cleaning glasses).
- Avoid using paper towels and tissue
- The screens may be glass, but you should NOT use window cleaners on the screens of your tablet/smart phone
- Do not use any aerosol sprays, or products that contain bleach or hydrogen peroxide.
- Do not spray cleaners directly onto the device spray onto the cloth first and then clean.
- Clean from one side to the other in a straight motion. Avoid doing a circular motion
- Try not to get any moisture into any openings and keep excessive amounts of liquids away from the device, and do not submerge your device in any cleaning agents.
- Dry with a clean soft lint-free cloth following cleaning.

* This is a general guideline only. Any specific cleaning for devices and covers should be checked with the manufacturer prior to cleaning.

